

College Fair Automation GTCFKDC Rental Scanner warranty information

College Fair Automation offers the following warranties - please review the warranty documents included with your College Fair Automation product to determine the type of warranty your College Fair Automation product has.

Please contact College Fair Automation with questions:

Phone: 1-800-922-8646 Option 2

Email: info@collegefairautomation.com

Outside USA and Canada Email: 609-720-1885 Option 2

Warranty or Repair within the United States

Our address is:

College Fair Automation

Attn: Warranty Return

29 Emmons Drive, Suite F10

Princeton, NJ 08540

Include:

a note describing the failure, as well as your contact information: name, return shipping address, phone number and email.

We recommend that you ship your items to College Fair Automation so your shipment is trackable. Please keep your tracking information on file. We will ship out warranty replacements via FedEx 2 day delivery service within 72 hours of the product being received. If you would like to check the status of your warranty, please call College Fair Automation at 1-800-922-8646 Option 2

College Fair Automation Electronics Warranty or Repair

We understand that as an institution in the middle of a fair travel season, this is a difficult situation, and because there may be confusion we are willing to help direct you in any way we can. Please feel free to contact us with any additional questions.

Warranty or Repair outside of the United States

Our address is:

College Fair Automation

Attn: Warranty Return

29 Emmons Drive, Suite F10

Princeton, NJ 08540

Include:

a note describing the failure, as well as your contact information: name, return shipping address, phone number and email.

We recommend that you ship your items to College Fair Automation so your shipment is trackable. Please keep your tracking information on file. We will ship out warranty replacements via FedEx 2 day delivery service within 72 hours of the product being received. If you would like to check the status of your warranty, please call College Fair Automation at 1-800-922-8646 Option 2. Additional processing time for shipments outside of the United States may apply due to international custom regulations.

If you would like to check the status of your warranty, please call College Fair Automation at 1-609-720-1885 Option 2

- limited warranty

College Fair Automation Limited Warranty

This College Fair Automation product has a Limited Warranty which covers normal use by the initial user or renter of this particular College Fair Automation product during the rental period. College Fair Automation hereby warrants only to the initial user or renter that this College Fair Automation product will be free of any defect in materials and workmanship for the rental period. This warranty does not apply to any INITIAL USER OR renter who allows this product to be used by multiple INSTITUTIONS. This warranty is the sole and exclusive warranty for this College Fair Automation product and is in lieu of all other warranties (express or implied), including any warranty of merchantability or fitness for a particular purpose. The sole and exclusive remedies available to the initial user OR RENTER for any defects in materials or workmanship shall be the obligation of College Fair Automation, at its sole option, to either refund the rental price of the College Fair Automation product, or repair or replace the non-functioning or defective College Fair Automation product provided it is returned to College Fair Automation in secure packaging and original accessories to our headquarters at 29 Emmons Drive, Suite F10, Princeton, NJ 08540. College Fair Automation reserves the right to replace any discontinued product with one of equal value. College Fair Automation shall not be liable for any loss, injury or damages to persons or property resulting from the use of this product or any failure of or defect in this product, nor shall College Fair Automation be liable to the initial user of this product or to any other person or entity for any general, special, direct, indirect, incidental, consequential, exemplary, punitive, or OTHER DAMAGES of any kind or nature whatsoever. The repair or replacement of any non-functioning or defective product or the refund of the rental price, at College Fair Automation' option, shall constitute College Fair Automation' only liability to the initial user or renter, whether such liability is based on contract, tort, strict liability or otherwise. Some states may not allow the exclusion or limitation of damages set forth herein in which case the above language may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which may vary among states or provinces. If usage of this College Fair Automation product violates the guidelines of this limited warranty, College Fair Automation will repair the product and charge the renter for the cost of company time and materials.

What is covered by the warranty? Subject to the terms and conditions of this warranty, College Fair Automation warrants that this Product will be free of any defect in materials and workmanship under normal use during the rental period following receipt of equipment by the initial user through November 30, 2012 (the "Warranty Period"). College Fair Automation requires your original receipt to determine the Warranty Period. Any defect in materials or workmanship must be discovered and reported to College Fair Automation within the Warranty Period or it will not be covered by this warranty. You may not transfer the warranty and no one but you is benefited by it. This is the only express warranty made by College Fair Automation and is in lieu of any (if any) others concerning this Product.

You may also have an implied warranty and/or condition under the law of some jurisdictions. If so, the duration of all implied warranties is limited to the Warranty Period. **Some jurisdictions do not allow limitations on how long an implied warranty or condition lasts, so this limitation might not apply to you.**

What is not covered? The warranty does not cover: damage resulting from abnormal or commercial use; modifications by you of the Product; cosmetic damage; any defect resulting from abuse, misuse, accident, failure to follow Product instructions; problems caused by you; problems caused by maintenance or repair of the Product by anyone other than College Fair Automation or a College Fair Automation designated party; or damage caused by liquid. (The Product may contain a liquid sensor that indicates the presence of excessive liquid.) College Fair Automation is not liable for any damage to or loss of any user data. Normal decrease in battery capacity over time is not covered by this warranty.

Unless otherwise required by law, this warranty does not cover any open source software (software provided under public license by third parties).

DO NOT ATTEMPT TO OPEN THE PRODUCT. Opening the Product or attempting to open the Product may cause damage that this warranty does not cover. This warranty is void if the Product is returned with any alterations, including removal of the external cover.

What do you have to do to place a warranty claim? You are required to submit the Product to College Fair Automation for inspection to confirm the alleged defect. College Fair Automation will not provide coverage under this warranty unless you comply with all terms. To request warranty service, you must: (1) return the Product in prepaid, secure and protective packaging to College Fair Automation 29 Emmons Drive, Suite F10, Princeton, NJ, U.S.A. 08540; and (2) enclose a short but specific description of the alleged defect with a copy of your original receipt and sufficient information to allow College Fair Automation to contact you.

What will College Fair Automation do? During the Warranty Period College Fair Automation will perform any repair or replacement that is covered by this warranty without charge to you. If College Fair Automation does not confirm the alleged defect, College Fair Automation will inform you of the estimated fee for repair efforts. There is no charge for this estimate.

EXCLUSIVE REMEDY. YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF THE WARRANTY SHALL BE THE OBLIGATION OF COLLEGE FAIR AUTOMATION, AT ITS SOLE OPTION (subject to applicable law), TO EITHER (1) REPAIR OR REPLACE THE PRODUCT; OR (2) PAY TO YOU DAMAGES YOU ACTUALLY INCURRED IN REASONABLE RELIANCE, BUT ONLY UP TO THE AMOUNT OF THE RENTAL PRICE THAT YOU PAID LESS REASONABLE DEPRECIATION BASED ON ACTUAL USE where permitted by law. College Fair Automation reserves the right to repair or replace the Product or parts (including discontinued items) with a product or parts which may be new, refurbished, reconditioned or returned, including items manufactured by College Fair Automation or others, but which are comparable in function and performance to the original product or part. Unless otherwise required by law, repair and replacement services and repaired, replaced, reconditioned or refurbished parts and/or products are not warranted and any (if any) implied warranties, conditions or duties regarding such services are hereby disclaimed.

EXCLUSION OF CERTAIN DAMAGES and LIMITATION OF LIABILITY. Except as provided in the above “Exclusive Remedy” section, College Fair Automation shall not be liable to you or anyone else for any loss, injury or damages relating to the warranted product, this warranty, any implied warranty or condition, or to any remedy elected by College Fair Automation,

including (without limitation) attempts to repair or replace the product. Also, College Fair Automation shall not be liable for any general, special, direct, indirect, incidental, consequential, exemplary, punitive, or other damages of any kind or nature whatsoever (except for the damages described in the “EXCLUSIVE REMEDY” section above). The Exclusive Remedy elected by College Fair Automation shall constitute College Fair Automation’ only liability to you or anyone else whether such liability is based on contract, tort (including negligence), strict liability or otherwise. The foregoing limitations and exclusions shall apply even if a remedy fails of its essential purpose. **Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.**

No College Fair Automation agent or employee is authorized to modify this warranty. If any term of this warranty is found to be illegal or unenforceable, the remaining terms shall remain enforceable. The laws of the State of New Jersey, USA, govern this warranty.

NOTE: Never use the Product while operating a motorized vehicle. It may create a traffic hazard and is illegal in many areas.

Rev. 08/15/12